

Online Return / Exchange Form

If for any reason you are not completely satisfied with your purchase from The Shelter and would to exchange your items or request a credit note to use on future purchases or full refund:

Please ensure you have read our online returns policy, then please complete this form and return with your goods.



Name:

Address:

E-mail:

Order Number (from your original purchase):.....

Please list all details on the garments you are returning:

Garment Code	Garment Name	Colour	Exchange	Credit Note	Refund

If you would like to exchange your goods, please list below the items you would like:

Replacement Item Information			
Garment Code	Garment Name	Colour	Size

Please note: merchandise must be unused, unaltered, unwashed, and with original tags attached.

Please return by Registered Post to: The Shelter, 61a Randolph St, Eden Terrace, Auckland 1010, New Zealand or return personally to The Shelter at 78 Mackelvie St, Ponsonby, Auckland 1010.